

## Management System Policy

Sterling Thermal Technology Limited is specialised in designing and manufacturing heat exchangers. We also supply spares for heat exchangers and related combustion equipment, inclusive of associated service and repair.

### We are committed to:

- The supply of products and services, which consistently meet or exceed our customers' expectations and applicable regulatory requirements.
- Meeting the objectives and targets established by the Management Board and Shareholders.
- The continual improvement of our products, services, and management systems.
- The personal development of our employees within a secure and fulfilling environment.
- Ensuring that all Employees have a safe working environment.
- Reducing our impact on the environment.

We operate management systems in accordance with BS EN ISO 9001:2015, BS EN ISO 14001:2015 and BS ISO 45001:2018, which is subject to regular reviews and revisions, to meet our stated objectives.

The Company's management systems objectives are discussed, formulated, and monitored as part of our Management Review.

**We are proud of our reputation for the supply of quality products and services and are dedicated to achieving long-term customer loyalty and satisfaction.**

**Emrah Gozturk**  
CEO



**Nic Zeoli**  
Engineering Director



**Olu Baptist**  
Commercial Director



**Martin Haywood**  
Finance Director

