

UVDB VERIFY B2

AUDIT REPORT FOR:

STERLING THERMAL TECHNOLOGY
LIMITED

Supplier ID: 00023224

Auditor: Gary Clark

Audit Date: 29/04/2025 & 02/05/2025



0 Basic Information

0.1 Company Name

STERLING THERMAL TECHNOLOGY LIMITED

Supplier ID

00023224

0.2 Company introduction

Please give a brief overview of the company

Incorporated in 1977, Sterling Thermal Technology designed and manufactured bespoke heat exchangers. These were produced within its manufacturing unit, which was integrated into the same building as its Head Offices.

Located within a wider industrial estate in Aylesbury, Buckinghamshire its products were supplied Globally. Key sectors included chemical, defence, food and beverage, industrial, oil and gas, and power generation.

Whilst the business provided an after sales service and refurbishment from within its own facility it stated that it did not install the systems or carry out maintenance repairs at third party sites. However, it would carry out account management visits and on rare occasions provide feedback / advice (not commissioning) of the equipment.

As part of the audit process a review of the Non-Compliance raised at the previous audit took place. Based upon discussions with the company representatives, sampling of relevant documentation and observations during the tour of the facility each of these were 'closed out'.

No non compliances were identified during this visit. Further, three positive observations were raised, see Audit Findings.

There was no work activity completed at customers' sites and no subcontractors were used in the scope of service delivery. At the time of the audit, there were, approximately one hundred direct staff. No agency personnel were engaged by the company.

In summary, the business and its representatives presented risk management documentation, relevant to the Verify process and enabled access to content as part of the sampling process.

0.3 Site description

Please give a brief overview of the site

In the absence of a third-party site (see Company Introduction above) the business's manufacturing facility was toured and its risk profile assessed. This was based upon its physical status and documented controls relating to the operations.

The facility, which operates a two shift pattern (days and afternoons). Machinery at the facility included traditional workshop equipment, including pillar drill posts, lathes and presses, along with CNC (Computer Numerical Control) machines. These did not operate unattended, out of hours, reducing the risk of fire.

Calibration records were maintained and accessible from within the workshop as were stamped dates of testing of lifting equipment.

Observed standards were positively managed, with good lighting, controls over noise and personnel wearing the required PPE, in line with the Policy and Risk Assessments. Point of Work Risk Assessments were used, along with the pre shift "huddle" – used to discuss the current status of the operations, any issues revolving around quality, health and safety and performance. Signage and communication content was posted around the site, focussed upon the management of risk. Welfare facilities were available, clean and well lit. Discussions with workshop personnel gave a good level of confidence of their knowledge of the company's policies along with access to senior management.

0.4 Audit date(s)

First Audit Date

Tuesday, 29 April, 2025

Last Audit Date

Friday, 2 May, 2025

0.5 Site address*

First Line of Address:	Brunel Road
Second Line of Address:	Industrial Estate
Town:	Aylsebury
Postcode:	HP19 8TD

*(where applicable)

0.6 Auditee details

Auditee Name:	Hiral Amin Ann Rose
Auditee Job Description:	Quality Manager Health and Safety Compliance Officer

0.7 Auditor details

Auditor Name:	Gary Clark
Audit Date:	29/04/2025 & 02/05/2025

Scoring Summary

Discipline Scores

	MSE	Site
Health and Safety	100%	100%
Environmental	100%	100%
Quality	100%	100%
Sustainability	100%	100%
Overall Score	100%	100%

Section Scores

	MSE	Site
System Assurance and Compliance - Environmental	100%	100%
System Assurance and Compliance - Health and Safety	100%	N/A
System Assurance and Compliance - Quality	100%	
Quality Control and Assurance	100%	100%
Business Continuity	100%	
Employment Practice and Human Rights	100%	100%
Training and Capability / Competence Assessment	100%	100%
Working Hours	100%	
Workplace Safety	100%	100%
Occupational Health	100%	
Site Security	100%	100%
Environmental Management	100%	100%
Carbon management	N/A	
Selection and Management of the Sub-contractors	N/A	
Sourcing of Goods and Products	100%	
Use of Work Equipment, Vehicles and Machines	100%	100%